



# Tuxedo Community Centre (“TCC”)

## Programming & Facilities Fee / Frequently Asked Questions

### **Why is there a Programming & Facilities Fee (“PFF”)?**

*The PFF has been introduced by the TCC to encourage the residents of Tuxedo to step forward and get involved. The TCC relies on its members for volunteer support to maintain the quality of its programs and support the community. For many years, volunteer rates in Tuxedo have been dropping. The PFF is a way to ensure the board of the TCC will have proper funding, in place of volunteers, to create sports and other programming out of the TCC.*

### **Who decided to have a PFF?**

*The TCC Board of Directors. It was motioned and approved at the June 2021 Board Meeting held via ZOOM on June 8<sup>th</sup>, 2021.*

### **How much is the PFF Deposit?**

*\$200 per household (1 address per household). Considerations will be made for multiple address households.*

### **How can I NOT pay the PFF?**

*Anyone can apply for a refund of their PFF. In order to receive a full or half refund, 1 member of each household must volunteer for 1 of the TCC approved volunteer positions before the sports season starts for any of the sports that the household’s child(ren) are signed up for.*

### **My family does not want to volunteer, do we have to volunteer?**

*No. The TCC assumes you are not volunteering with the payment of the PFF.*

### **What roles are available?**

*The official list of positions is published on the website under the PFF section of the TCC website.*



**Our family does not want to provide the TCC with a \$200 cheque for the PFF Deposit.**

*The PFF is mandatory for all members in good standing. Unfortunately, your family member(s) will not be able to play any TCC organized team sports until the TCC receives your payment. Most forms of payment are due when signing your child up for a sport*

**I have multiple children; do I have to pay a PFF for each child?**

**No.** *Each household only pays one PFF, doesn't matter how many kids in the household. When you sign your child(ren) up for multiple sports, you may be charged the PFF at the time of registration, but the TCC will be sending you a reimbursement cheque, so you only pay one PFF per household per year.*

**There are no more roles on my team? What can our family do?**

*If you wish to volunteer 25+ hours at a minimum, please email [VolunteerWithTCC@gmail.com](mailto:VolunteerWithTCC@gmail.com)*

**Who is tracking our volunteer hours?**

*You are responsible to report your own hours. The PFF reporting procedure will be available on the website and must be used to record your volunteer hours. All hours must be approved. Those volunteering for major roles in the TCC will only have to report once at the start of the season (i.e. board roles, coach, assistant coach, manager etc.)*

**Who do I talk to about volunteer opportunities?**

*Opportunities will be listed in the approved roles, noted at time of registration or posted on the website. You can send questions to [VolunteerWithTCC@gmail.com](mailto:VolunteerWithTCC@gmail.com) and the TCC Board will try and see if there are available opportunities.*

**Can I work off my PFF in the following years?**

*No. At this time we are working only for the current season. Once the season closes and the TCC moves into the new season, you can begin to work off your PFF for the new season.*



**When will the PFF be refunded?**

*PFF refund cheques for those families that have paid multiple PFF's when they sign more than one child up are done on an ASAP basis.*

*PFF refund cheques for households who have volunteered will be issued cheques once their volunteer commitment has been fulfilled.*

**What will the TCC do with the money collected?**

*First and foremost, the TCC is not instituting the PFF to raise profits. The PFF is being created to encourage more members to volunteer and to drive community engagement. Any revenue generated will be used in the day-to-day operation of the TCC with a primary focus towards programming and facilities management.*

**Where can I get more information?**

*You can read more about the PFF at <https://www.tuxedocc.ca> under **Program and Facilities Fee**. You can also speak with any [board member](#) of the TCC.*

**If I own a company, and give money towards advertising or a TCC fundraising initiative – can I claim any amount towards my PFF?**

*No. The PFF is a stand-alone charge that allows the TCC to run community programming, facilities management, and sports programming. Any fundraising activity or advertising activities attached to a carnival or any event run by the TCC do not count towards your PFF contribution.*

**Can I get a receipt for my PFF charge?**

*No. The PFF is not a cost that can be deducted in any way.*